



## Terms & Conditions

### Skating in the Sky

- Guests must be checked in on the 94<sup>th</sup> floor at least 30 minutes prior to scheduled ice time.
- No refunds will be given for late arrival, rescheduling may be an option but not guaranteed.
- Skating in the Sky is an **additional charge** and John Hancock Observatory general admission fee is still required.
- Skating in the Sky ticket is valid for one (1) 25 minute session beginning at the scheduled start time.
- Each individual will be required to present a signed Hold Harmless Waiver before skating.
- Children under 18 will need to have a Hold Harmless Waiver signed by their **legal guardian**.
- Hold Harmless Waivers should be downloaded from our Web site and completed in advance.
- We reserve the right to remove any person from the ice for any reason deemed appropriate by JHO staff and/or manager. Neither refunds nor compensation will be given.
- Chicago Blackhawks Learn to Skate requires a helmet to be worn which will be provided by JHO. Helmets are available at no charge by request for any skating session.
- Synthetic 'ice' rink is approximately 900 sq. feet (20' x 45').
- Rink Rules will be posted onsite and can be found on our Web site.
- Rink exclusivity only available with buy out through our private events department.

### All Tickets

- All prices include city and county amusement tax.
- Children under 3 are free for General and Group Admissions. (Please note that some promotional offers differ).
- Group rates are available for parties of 20 or more with advanced reservations.
- Tickets are non refundable, non transferable and valid for 12 months from the date of purchase. ID will be required upon entry for all tickets that have special restrictions (Groups & Youth) and right of entry will be strictly at the sole discretion of John Hancock Observatory. Capacity may be restricted and subject to availability. John Hancock Observatory will not issue refunds for low visibility and/or circumstances outside its control.
- Tickets are governed by the Policies and Privacy information provided on our website. We recommend that you review this information before purchasing tickets.